

Confidentiality Policy

Policy: All information obtained by the TVR Program will be held confidential and will not be released to any person or agency without written consent of the consumer.

Procedure: All information acquired by the TVR Program is considered the property of the TVR Program. This information is to be used solely for the purposes of administering the TVR Program services. Any request for the release of confidential information will be in writing. Any individual agency or advocate requesting confidential information contained in a consumer case file must do so with written permission and/or release by the individual. Applicants will be asked to sign the “Authorization for Release of Records or Information (ROI)”.

- the TVR Program may use and disclose consumer information without their consent when considered necessary to reduce or prevent a serious threat to the health and safety of the consumer, staff or public.
- The Tribal leadership/attorney shall be consulted if the TVR Program staff receives a subpoena/court order for a consumer’s records.
- Information may be released to any other agency or individual with written consent by the consumer unless prohibited from further release by the originating entity.
- A copy of the “Authorization for Release of Records or Information: will be used to document records and information that the consumer has authorized the TVR Program to use and/or disclose.